



## Child Development Home Complaint

Name of Provider Amanda Crooks	County Dubuque	
Care Address 17228 Irish Hill Lane	City Bernard	Zip Code 52032
Mailing Address same	City	Zip Code
Phone 563/879-4108	Email	

**Date of Complaint:** January 29, 2015

**Date of Visit:** February 4, 2015

- ☐ Scheduled      ☒ Unannounced      ☐ N/A  
☒ Non-Compliance with Regulations Found      ☐ Compliance with Regulations Found  
☐ N/A

**RECOMMENDATION FOR REGISTRATION:**

- ☒ NO CHANGES to registration status recommended  
☐ REVOCATION of Registration

**CATEGORY OF CARE:**

- ☐ Category A  
☒ Category B  
☐ Category C (with no co-provider)  
☐ Category C (with co-provider)
- 

**Summary of Complaint:**

The complaint received was the home had animal feces, locking children in a room and children are hungry.

**Rule Basis and Findings of Complaints:**

When I arrived, there was a sign to use hand sanitizer prior to entering the childcare. The home was clean, there are no locks on doors in the child care area and when entering the childcare, a parent was leaving the home. Ms. Crooks was preparing breakfast which consisted of French toast sticks, kiwi and milk. The children ate until they were full and then washed their hands.

The complaint received was provided to the provider. The parents' statements did not match the information received by the complaint.

Ms. Crooks did relate with young children who are having a tantrum, they are normally placed in an enclosed area that has short plastic fencing to separate younger infants and limit mobile toddlers. The area is visible and keeps all the children safe. If she has smaller children in

that area, she may use a crib. The provider is concerned a child who is kicking and hitting could injure themselves or another child. The child is removed immediately once they stop kicking and hitting.

The cats' litter boxes are not in the childcare area. There was no feces found in the home except for in the cat boxes which were not in the child care area.

**110.5(6) Discipline**

110.5(6)e Discipline is designed to help the child develop self-control, self-esteem, and respect for the rights of others.

110.5(1)q All animal waste is immediately removed from the children's areas and properly disposed of.

**Resolution and Action Required:**

A checklist was completed and letter sent for a couple of items that needed up dated in 2 childcare files.

No other action was taken as there is not enough information obtained to provide merit to the complaint.

Consultant's Signature Glenda F Currier	Date February 9, 2015
Supervisor's Signature MACHELLE PEZLEY	Date 02/10/15